MINUTES OF THE REGULAR MONTHLY MEETING OF THE PRESIDENTS' COUNCIL SEAL BEACH LEISURE WORLD February 4, 2016

The Regular Monthly Meeting of the Presidents' Council of Seal Beach Leisure World was convened at 9:00 a.m. by President Crandall on Thursday, February 4, 2016, in Clubhouse Four, followed by the *Pledge of Allegiance*.

MEMBERS PRESENT

MUTUAL ONE Ms. Luther-Stark
MUTUAL TWO Ms. Baker
MUTUAL THREE Mrs. Rutledge
MUTUAL FOUR Mr. Slater
MUTUAL FIVE Dr. Coven
MUTUAL SIX Mr. Garrett

MUTUAL SEVEN Mrs. Fellows, Chief Financial Officer

MUTUAL EIGHT Mr. Fugua MUTUAL NINE Mr. Dodero MUTUAL TEN Ms. Arlart MUTUAL ELEVEN Mr. Mandeville MUTUAL TWELVE Mr. Welch MUTUAL FOURTEEN Mr. Melody MUTUAL FIFTEEN Mr. Crandall MUTUAL SIXTEEN Mr. Grenrock MUTUAL SEVENTEEN Mr. Haves

<u>ABSENT</u>

MUTUAL SEVEN Mrs. Rotter

GUESTS

Mr. Heil, President, Superwire

Mr. McCauley, Vice President, Superwire

Mr. Wilkinson, FireAvert, Inc.

Ms. Zamora, Fidelity National Home Warranty

Mrs. Reed, GRF Representative, Mutual Four/GRF Secretary

Ms. Almeida, Vice President, Mutual One

Mr. Levitt, Vice President, Mutual Four

Mrs. Rogers, Vice President, Mutual Seven

Ms. Berg, Vice President/CFO, Mutual Eight

Ms. Wheeler, Director, Mutual Nine

Ms. Cummings, Vice President, Mutual Ten

Mr. Anderson, Director, Mutual Twelve

Mr. Faucett, Chief Financial Officer, Mutual Fourteen

Mrs. Obenauer, Vice President, Mutual Fifteen

Mrs. Poe, Vice President/Treasurer, Mutual Seventeen

STAFF

Mr. Ankeny, Executive Director

Mrs. Weller, Mutual Administration Director

Mr. Weaver, Facilities Director

Mrs. Rodgers, Purchasing Manager

Mr. Guerrero, Security Chief (9:12 a.m.)

Ms. Day, Mutual Recording Secretary

INTRODUCTIONS/ANNOUNCEMENTS

Mr. Crandall welcomed guests and staff to the meeting, and each President introduced the invited guest from their Mutual Board.

MINUTES

Mr. Crandall asked if there were any corrections to the January 7, 2016, Presidents' Council minutes. There being none, and upon a MOTION duly made by Mr. Grenrock and seconded by Mr. Melody, it was

RESOLVED, To approve the January 7, 2016, Presidents' Council minutes, as printed.

The MOTION passed.

GUEST SPEAKER - Mr. Wilkinson

Mr. Wilkinson presented/discussed a new product called FireAvert that turns off the cooktop before a fire can start. He described how the device works and the cost.

GUEST SPEAKER - Mr. Heil and Mr. McCauley

Mr. Heil stated that Superwire has been in the community for several years. It was commissioned to provide the least cost for cable TV service and telecommunication products available to the community. Mr. McCauley stated that Superwire has a facility in the community that they built and own. Superwire leases the land and pays rent back to the GRF on a monthly basis. In addition, Superwire employs eight Leisure World shareholders at the on-site office to assist customers with services and Time Warner billing problems at no charge to customers.

GUEST SPEAKER – Ms. Zamora

Ms. Zamora discussed home warranty plans available to sellers on non-standard items in a unit when the unit is sold.

Following questions, Ms. Zamora left the meeting at 10:30 a.m.

GRF PRESIDENT

In Ms. Winkler's absence, Mrs. Reed stated that eight GRF representative's were present at the meeting. She encouraged everyone to attend the Mutual Administration

GRF PRESIDENT (continued)

Committee (MAC) and announced that the new GRF website is up and running. It can be found at the same location, www.lwsb.com. Please check it out.

PURCHASING DEPARTMENT

Mrs. Rodgers reported on a new Blackout Buddy rechargeable emergency flashlight and nightlight now available in the Purchasing Department (see attached). The cost is \$10.98. In addition, she reported that the countertop vendor is no longer in business and she is currently looking for a new supplier.

She discussed warranty calls on appliances and asked that Purchasing call on all warranty calls to the manufacturers. Mrs. Rodgers will write a procedure for the Mutuals to follow on warranty calls.

FACILITIES DIRECTOR'S REPORT

Mr. Weaver reported that SCE is close to completing the transformer work in the community. He said that in four to six weeks the SCE Multi-Family Energy Efficiency Program will be starting again with floodlights, porch lights, and bathroom lights. Notices will be posted in *The NEWS*.

Mr. Weaver stated that a written procedure on calling in staff members after hours is being done. Also, the Globe is scheduled to be completed and the opening ceremony on March 31. In addition, a Town Hall Meeting is scheduled for February 17 on the St. Andrews Drive Road Project.

MUTUAL ADMINISTRATION DIRECTOR'S REPORT

Mrs. Weller announced that Pam Westphal has turned in her resignation.

She discussed Policy 7505 – <u>Maintenance Responsibility</u> regarding repairs, maintenance, and replacements and would be willing to globalize this policy.

Mrs. Weller reviewed her Director's Monthly Report (attached). In addition, she discussed what is being taken to the MAC committee: a draft of the doctor's declaration for prospective members that has gone to the GRF attorney for review. Other items discussed were membership I.D. cards, a possible deposit for the card, keeping the deposit if the I.D. card is not returned when a member leaves the community, and removing decals from those vehicles. Mrs. Weller has also rewritten the pet policy which will address service animals and emotional support animals. Also, a standard welcome book to new shareholders is being worked on.

Mr. Ankeny informed the members that the Navigator will not be printed this year. The GRF is working on a uniform document that everyone can go to for answers.

EXECUTIVE DIRECTOR'S REPORT

Mr. Ankeny stated that due to safety concerns we have to allow emergency personnel to do their jobs. It is a daily event to review incident reports. The GRF Board has allowed the Seal Beach Police Department to come into the community and enforce the fire lane restrictions. The Security Department will no longer be able to grant permission for any vehicle (moving van, etc.) to park in fire lanes. There will be citations given for those violators, and while the police are in the community and see a life safety issue, they will act on it. Also, the clearance for a fire hydrant is 30 feet, while in the community it is currently 15 feet. This project will affect approximately 80 parking spaces within the community but is necessary to give emergency vehicles room to park in case of fires.

Mr. Ankeny reported that the Security, Bus & Transportation Committee is working on revising policies and may see Policy 1920 being replaced with a new Policy 1926. Under this new policy there will be monetary fines for enforcement to keep the community safe. Radar patrols will also be enacted again.

OLD COUNCIL BUSINESS

Mr. Mandeville stated that he attended an insurance meeting where "permitted improvements" was discussed and would be covered by insurance. Mr. Ankeny stated that this would add to the property evaluation by the insurance company. Also, he said the community needs no fires, trips, falls, claims, etc. this year, to be considered for lower rates.

NEW BUSINESS

Mr. Melody stated that the shareholder response to the Mutual's Bylaws amendment is over 60 percent to date.

PRESIDENTS' COMMENTS

Ms. Luther-Stark stated the fire/safety inspections have started in Mutual One; Mrs. Rutledge thanked Mr. Guerrero for his email informing her of the power outage Sunday; Mr. Slater said it was a great meeting; Dr. Coven said every meeting she comes to means more work for her Mutual; Mr. Melody received a call from a shareholder at 4:00 p.m. concerning the transformer work and wanted her power back on before dark.

ADJOURNMENT

There being no further business, Mr. Crandall adjourned the meeting at 11:27 a.m.

Attest, Joyce Rutledge, Secretary Core

PRESIDENTS' COUNCIL

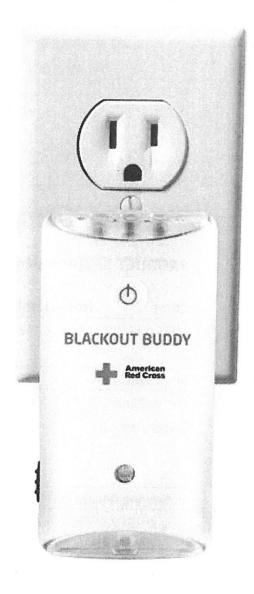
cd:2/23/16 Attachments

(These are tentative minutes, subject to approval by the Council at the next Presidents' Council Meeting.)

NEXT MEETING: MARCH 3, 2016



Blackout Buddy

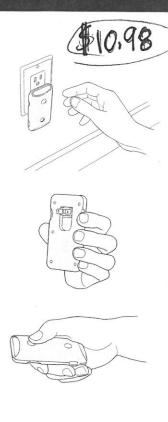


ONE BRIGHT IDEA

Well actually two. This emergency LED blackout flashlight doubles as a nightlight, so it's perfect for home or office. When the power goes out, the Blackout Buddy automatically turns on.

READY FOR ACTION

Just leave the slim and trim Blackout Buddy in your wall socket and you'll never be in the dark.







Emergency Light



LED Flashlight

The rechargeable, always ready emergency flashlight and nightlight



IN A FLASH

Fold up the prongs and you've got a handy dandy, super bright 3 LED flashlight. When it's fully charged you'll have up to 4 hours of light.

LIGHT UP THE NIGHT

Blackout Buddy doubles as an LED nightlight, so you can keep your kids' rooms, hallways, or office illuminated.

FEATURES

- · Bright emergency 3 LED light
- Lights up when there is a power failure or blackout
- Can be used as a flashlight
- · One LED night light
- Fold-up prongs plug directly into electrical socket for constant charge

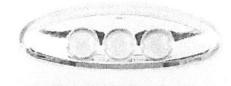




PRODUCT SETUP INFORMATION

Color	Item Number	UPC
ARC White	ARCBB200W-SNG	750254804410

What's included	Product Size & Weight
Blackout Buddy	Height: 3.93" (100 mm)
Owner's manual	Width: 2" (50.8 mm)
	Depth: .75" (19.05 mm)
	Weight: 2 oz (56 g)
Packaging Dimensions*	Master Carton Dimensions*
Height: 7.91" (201 mm)	Height: 31.69" (805 mm)
Width: 3.54" (90 mm)	Width: 10.62" (270 mm)
Depth: 1.2" (30.5 mm)	Depth: 9.64" (245 mm)
Weight: 3.4 oz (96.39 g)	Weight: 13.23 lbs (6 kg)
Case Quantity	50







Mutual Administration Director's Monthly Report

President's Council February 4, 2016

Budget Variance Dec 2015		
Salaries & Wages	\$17,759.00	Under Budget due to changes in staff
Workers' Compensation	\$ 9,886.00	Under Budget due to refund on premium
Office Supplies	\$ (5,903.00)	Over Budget due to increase in stock business
Service Contracts	\$ 8,498.00	Under budget - less usage of Konica Copy
Election Expenses	\$ (14,331.00)	Over Budget - special elections in Mutuals
Guest Pass Income	\$ 8,406.00	Excess over budget. Increase in price \$3 to \$5
Copy Fee Income	\$ 7,771.00	Excess over budget-increase in copy charges
Trust Processing Fee	\$ 35,625.00	Excess over budget-Charging for Trust reviews

Mutuals 1-17	Rules Letters	Trust Review	Care Givers	Resource Open Cases	Liaison Closed Cases	Aging Receiv.
One	6	2	17	9	0	
Two	7	5	24	11	1	\$547
Three	2	2	6	3	0	
Four	0	0	8	1	2	
Five	6	2	15	5	1	
Six	82	0	13	2	0	\$1126
Seven	4	2	13	4	2	
Eight	9	1	7	3	0	
Nine	5	1	11	2	1	
Ten	0	2	17	2	1	
Eleven	2	0	10	2	0	
Twelve	4	4	19	2	2	
Fourteen	15	1	27	1	0	
Fifteen	1	0	11	3	1	
Sixteen	0	0	1	0	0	
Seventeen	0	0	2	0	0	
	143	22	201	50	11	\$1673.

ESCROW SALES COMPARISON 2016

Mutuals	Jan	Feb	Mar	Apr	May	June	Jul	Aug	Sep	Oct	Nov	Dec
				HIER I							DEFENSE	
One	7											
Two	2											
Three	2											
Four	1											
Five	2											
Six	2						2.000.500					
Seven	1											
Eight	1				544040							No.
Nine	3											7 A
Ten	1											
Eleven	1	B1 162		See 1								
Twelve	1				256632							
Fourteen	0		0.00									
Fifteen	3											
Sixteen	1									And Part of the		Sur-
Seventeen	2											
13.000 1 10.00	30											

Escrow Sales Comparison & Recap 2016	Sales	Sales Prices	Monthly Comparisons
Totals through Jan. 2016	30	\$ 6,465,800.	
Totals through Dec. 2015	485	\$99,325,212.	2015 Sales(20) ↑40% Prices(\$4,045,900) ↑46%
Totals through Dec. 2014	419	\$81,437,968.	2014 Sales(17) ↑55% Prices(\$3,506,500) ↑59.3%
Totals through Dec. 2013	629	\$95,240,826.	2013 Sales(36) \$\sqrt{18\%}\$ Prices(\$4,610,000) \$\gamma 33.5\%\$
Totals through Dec. 2012	513	\$60,704,606.	2012 Sales(33) \(\psi \).5% \(\text{Prices}(\psi \),3.679,200) \(\psi \).54.9%

Income for Services Rendered

	Jan	Feb	Mar	Apr	May	June
Mutual 17 Rental Fees	\$4498.	-				Service and All Property, their death disease products benefits
Guest Passes Sold	\$9742.					
ID Cards Replaced	\$220.	1	Market 9		I for the state of	
Trust Review Fees @\$125 ea.	\$2250.					
Transfers of Stock @\$150 ea.	\$1800.		Egypting 1	-	Parish Nation	
Membership Fees collected	\$68954.	garage and the				
Co-Occupant Setup Feed	\$200.		Andrew Commencer			
Distribution 10 cent copy service	\$340.					

Dogs	Service Dogs	Cats	Other	Total Pets
618	7	313	22	960