GRF BOARD OF DIRECTORS SPECIAL

Agenda

Tuesday, August 10, 2021, 1:00 p.m.
Clubhouse Four and Via Live Stream

To view the live GRF Board meeting:

- Go to www.lwsb.com
- Click on the Live GRF Board meeting tab.
- The live streaming uses YouTube live and terminates at the close of the meeting

1. **Call to Order/Pledge of Allegiance**

2. **Roll Call**

3. **President's Comments**

   a. Announcements

4. **Shareholder/Member Comments**

   a. Written, submitted prior to meeting
   b. Verbal, via live streaming
   c. *Note: Foundation Shareholder/Members are permitted to make comments before the meeting business of the Board begins. The Open Meeting Act allows boards of directors to establish reasonable time limits for the open forum and for speakers to address the board. (Civ. Code §4925(b).) Time limits, per speaker, are limited to:*

   4 - minute limit per speaker, when there are no more than 15 speakers
   3 – minute limit per speaker, 16 - 25 speakers
   2 – minute limit per speaker, over 26 speakers

5. **New Business**

   a. Managed Service Provider & Cybersecurity Contract – MSP Provider **(pp.1-3)**

6. **Board Member Comments**

7. **Adjournment**

BOARD ACTION REQUEST

TO: GRF BOARD OF DIRECTORS (BOD)
FROM: DANIEL FABIAN (DF)
SUBJECT: MANAGED SERVICE PROVIDER & CYBERSECURITY CONTRACT
DATE: AUGUST 10, 2021
CC: FILE

Our computers and associated network systems are a critical component to our operations. As evident in new reports over the past months, cybersecurity **must** be a standard component of our ongoing measures to protect the integrity of our systems and to protect:

- Loss of information critical to running GRF and Mutual operations
- Damage to information or information systems
- Regulatory fines and penalties and legal fees
- An adverse reputation or loss of trust from Shareholder/Members
- Loss of income (Ransomware)

Our current MSP contract with Fully Functional Technology includes endpoint protection and anti-spam filter.

MSP (managed service provider) proposals (Exhibit A) were sought with a focus on a broad scope of services which includes but are not limited to, an expanded suite of cybersecurity services to strengthen our security posture:

Service	Description
Social engineering courses	Training for staff and board to identify malicious e-mails, provides exercises, conducts testing, and reporting tools
Anti-spam filter	E-mail protection to block known malicious e-mails
Endpoint protection	Anti-virus and anti-malware software installed on each workstation and server
Firewall	Unified threat management (UTM) hardware+software which provides multiple layers of security at the network level – firewall,

	gateway antivirus, website filtering, virtual private network (VPN) remote access, intrusion prevention software (IPS), and reporting
Vulnerability scanning	Scans the network to identify and track security vulnerabilities
Patch management	Install Windows security patches on each workstation and server

Konica Minolta – All Covered will also provide elevated helpdesk services and consulting services on an as-needed basis at $155/hour to be billed in 15-minute increments.

Pricing:

Item	Price
UTM firewall hardware	$3,600/one-time
UTM firewall install	$3,242/one-time
Onboarding	$4,962/one-time
Total service monthly fee	$4,962/month

I move to authorize the GRF President to sign the Konica Minolta – All Covered contract and accept the one-time purchase of the UTM firewall hardware of $3,600 and one-time UTM firewall install of $3,242 to be charged to Capital (2111701), one-time onboarding fee of $4,962 to be charged to Other Professional Fees (6438000-934), and ongoing total service monthly fee of $4,962 to be charged to Other Professional Fees (6438000-934).

If the above motion passes

I move to authorize staff to send due notice to the current MSP to cancel services.

Servers and workstations - Cyber Security + MSP Services

	KONICA MINOLTA	KYOCERA	Technijian	ABTECH TECHNOLOGIES
Social engineering training	Included – see total	Included – see total	Included – see total	$1,980/year
Endpoint protection	Included – see total	Included – see total	Included – see total	Included – see total
Firewall	Included – see total * Firewall hardware purchase: $3,600/one time * Firewall install: $3,242/one time	Included – see total	Included – see total	Included – see total
Vulnerability scanning	Included – see total	Included – see total	Included – see total	Included – see total
Patch management	Included – see total	Included – see total	Included – see total	Included – see total
Anti-spam filter	Included – see total	Included – see total		Included – see total
Hourly Support	$155/hour	$150/hour	$150/hour	$165/hour
Onboarding	$4,962/one-time	$16,500/one time	$0	$3,795/one time
Total Monthly	**$4,962/month**	**$6,458/month**	**$8,578/month**	**$3,198/month**