



MEMBER SERVICES COMMITTEE MINUTES

September 12, 2023

The meeting of the Member Services Committee was held on Tuesday, September 12, 2023, and was called to order at 10:02 a.m. by Chair Nugent in Conference Room A and via Zoom.com, followed by the Pledge of Allegiance.

Present:	Carole Damoci Marla Hamblin arrived 10:13am Susan Jacquelin	Teri Nugent – Chair Via Zoom Camille Thompson Patricia Vienna
Absent:	Susan Hopewell Edward Jablonski	
Staff and Guests:	Marsha Gerber, GRF President Jessica Sedgwick, Executive Director Jesse Cripps, Recreation Director Robann Arshat, Member Resource Liaison Emma Hurtado, Executive Assistant Carol Levine, GRF Representative, Mutual Ten Lee Melody, GRF Representative, Mutual Fourteen Nick Massetti, GRF Representative, Mutual Seventeen via Zoom Thirteen Shareholders/Members	

CHAIR'S ANNOUNCEMENTS

Chair Nugent greeted and welcomed everyone to the Member Services Committee meeting and introduced Foundation members, guests, and staff. Chair Nugent introduced guests and staff—GRF President Marsha Gerber, Executive Director Jessica Sedgwick, Recreation Director Jesse Cripps, and Executive Assistant Emma Hurtado.

APPROVAL OF MINUTES

The minutes of the August 8, 2023 Recreation Committee meeting were approved as presented.

SHAREHOLDER/MEMBER COMMENTS

Six Shareholders/Members commented at the time of the meeting.

CORRESPONDENCE

The Committee reviewed correspondence as presented.

SUPPLEMENTARY STAFF REPORTS

The Recreation Director presented the Supplementary Staff Reports included in the meeting packet.

2024 BUDGET REVIEW

The Committee reviewed the 2024 Budget.

Motion: To approve Committee's line items in the budget as presented.

First: Susan Jacquelin

Second: Camille Thompson

The motion was carried with one (1) no vote (Vienna), one (1) abstention (Hamblin), and four (4) yes votes (Damoci, Jacquelin, Nugent, and Thompson).

GENERAL

Flea Market

The Recreation Director reported on Flea Market.

The Committee had a consensus to bring this item back to the next scheduled meeting for further discussion.

Community Orchestra Request

The Recreation Director provided information on the Community Orchestra Request. No further action needed.

Guests at Clubhouse 6

The Recreation Director provided a report included in the meeting packet. The Committee had a consensus to bring this item to the next scheduled meeting.

Advance OC: Town Hall Request

The Committee discussed Advance OC: Town Hall Request. The Recreation Director introduced information on Advance OC: Town Hall Request. The Member Resource Liaison provided further information.

Motion: To approve Advance OC's request to conduct a Town Hall; to allow Advance OC to place information in the LW Newspaper; and to allow them to have a booth in the next exposition.

First: Carole Damoci

Second: Thompson

The motion was carried unanimously by the members present.

Special Events: Beer Truck

The Committee discussed Special Events: Beer Truck. The Committee requested insurance information be provided in the next scheduled meeting along with legal opinion.

Pickleball Club Tournament

Motion: To recommend the Board grant an exception to the policy to allow guests for the Pickleball Club Tournament.

First: Carole Damoci

Second: Patricia Vienna

The motion was carried unanimously by the members present.

Chair Nugent called for a break at 11:28am

Chair Nugent called the meeting back to order at 11:33am

CAPITAL FUNDING – N/A

RESERVE FUNDING

Kilns at Lapidary

Motion: To approve replacing two kilns at Clubhouse 4 at a cost not to exceed \$4,687.01 with a contingency of 10% with funds from Reserves.

First: Carole Damoci

Second: Camille Thompson

The motion was carried unanimously by the members present.

OPERATING FUNDING

Clubhouse One Snooker Report

The Recreation Director provided information on the Clubhouse One Snooker Report and reported that the repairs will take place.

STRATEGIC INITIATIVES – N/A

GOVERNING DOCUMENTS

70-1487-2 – Recreational Vehicle Lot Schedule of Fees

The Committee came to a consensus to have a work study for further discussion.

70-1406-2 – Limitation on use of Trust Property

The Committee came to a consensus to have a work study for further discussion.

Discussion: Member Services Committee Charter

The Committee reviewed the member Services Committee Charter. No further action taken.

FUTURE AGENDA ITEMS

- a. Clubhouse 2 Flex Space
- b. Clubhouse 2 Flex Space: Furniture
- c. Clubhouse 2 Flex Space: Guests
- d. Amend 80-1937-2 – Parking – Fines
- e. Project: Food Box
- f. Flea Market
- g. Guests at Clubhouse 6
- h. Special Event: Beer Truck
- i. Amend 70-1411-1 – Facility Reservation
- j. Amend 70-1406-2 – Limitation on Use of Trust Property
- k. Review 70-1463-1 – Table Tennis Rules
- l. Review 60-5504-1 – Insurance Requirements – Contractors

NEXT MEETING

Tuesday, October 10, 2023, in Conference Room A/Zoom.

ADJOURNMENT

Chair Nugent adjourned the meeting at 12:00p.m

10/10/23

Approved Date



Approval Signature

Camille Thompson

Printed Name

