



MEMBER SERVICES COMMITTEE MINUTES

November 14, 2023

The meeting of the Member Services Committee was held on Tuesday, November 14, 2023, and was called to order at 10:00 a.m. by Vice Chair Thompson in Conference Room A and via Zoom.com, followed by the Pledge of Allegiance.

Present: Carole Damoci
Maureen Habel
Marla Hamblin
Susan Hopewell
Camille Thompson
Edward Jablonski
Susan Jacquelin

Absent: Teri Nugent

Staff and Guests: Marsha Gerber, GRF President Via Zoom
Jessica Sedgwick, Executive Director
Jesse Cripps, Recreation Director
Emma Hurtado, Executive Assistant
Carol Levine, GRF Representative Mutual Ten
Nick Massetti, GRF Representative Mutual Seventeen
Thirty Shareholders/Members

CHAIR'S ANNOUNCEMENTS

Vice Chair Thompson greeted and welcomed everyone to the Member Services Committee meeting and introduced Foundation members, guests, and staff. Vice Chair Thompson introduced guests and staff—GRF President Marsha Gerber, Executive Director Jessica Sedgwick, Recreation Director Jesse Cripps, and Executive Assistant Emma Hurtado.

APPROVAL OF MINUTES

The minutes of the October 10, 2023 Recreation Committee meeting were approved as amended.

SHAREHOLDER/MEMBER COMMENTS

Nine Shareholders/Members commented at the time of the meeting.

CORRESPONDENCE

The Committee reviewed correspondence as presented.

SUPPLEMENTARY STAFF REPORTS

The Recreation Director presented the Supplementary Staff Reports included in the meeting packet.

GENERAL

Club Setups

The Committee consented to schedule a work study in 2024.

Pool Hours

The Committee requested further information be presented in the next scheduled meeting.

Learning Center Chairs

The Executive Director reported that cushions have been placed on the Learning Center Chairs. No further action.

Extending Library Hours

Motion: To approve to send recommendation to extend library hours to the GRF Board of Directors, extending the hours of operation of the Leisure World Library, Monday-Friday 9:30am to 5:30pm, and keep the Saturday hours as they are currently.

First: Susan Hopewell

Second: Susan Jacquelin

The motion was carried unanimously by the members present.

CAPITAL FUNDING

Bocce Ball Court

Motion: To award a contract to Always Green for the replacement of the existing playing surface only with artificial turf for a cost not to exceed \$12,777 including 10% contingency. Authorize Service Maintenance to replace the rails around the court. Funds to be expended from the Reserve, and authorize the President to sign the contract.

First: Maureen Habel

Second: Carole Damoci

The motion was carried with one (1) abstention (Hopewell) and six (6) yes votes

Cooling Turbines for Shuffleboard Courts

Motion: To recommend the Board award a contract to Roofing Standards for the installation of eight solar ventilation fans at a total cost not to exceed \$8,000, capital funding.

First: Carole Damoci
Second: Marla Hamblin

The motion was carried with three (3) abstentions (Habel, Hopewell, & Jacquelin) and four (4) yes votes (Damoci, Hamblin, Jablonski, and Thompson)

Amphitheater Dance Ramps

Motion: To not move forward with placing Amphitheater Dance Ramps.

First: Carole Damoci
Second: Edward Jablonski

The motion was carried unanimously by the members present.

RESERVE FUNDING

Replacement of Ice Machine in Clubhouse 2 Kitchen

Motion: To approve to recommend to the Board the replacement of the Ice-O-Magic commercial ice machine in Clubhouse 2 kitchen by Norm's Refrigeration & Ice Equipment for a total cost not to exceed \$4,448.57, with funds to be expending from Reserve Funding.

First: Carole Damoci
Second: Susan Jacquelin

The motion was carried unanimously by the members present.

The Committee requested to investigate having the Golden Age Foundation assist with funds.

OPERATING FUNDING – N/A

STRATEGIC INITIATIVES

Guest Passes for Golf and Pool

The Committee requested further information be presented in the next scheduled meeting.

GOVERNING DOCUMENTS

Review 70-1463-1 – Table Tennis Rules

The Committee reviewed 70-1463-1, Table Tennis Rules and consented to bring it back for further review in the next scheduled meeting.

FUTURE AGENDA ITEMS

- a. Flea Market
- b. Clubhouse 2 Flex Space
- c. Clubhouse 2 Flex Space: Guests
- d. Review 80-1937-2 – Parking – Fines
- e. Review 70-1463-1 – Table Tennis Rules
- f. Review 70-1487-2 – Recreational Vehicle Lot Schedule of Fees
- g. Club Setups
- h. Pool Hours
- i. Guest Passes for Golf and Pool

NEXT MEETING

Tuesday, January 9, 2024, in Conference Room A/Zoom.

ADJOURNMENT

Vice Chair Thompson adjourned the meeting at 11:55 a.m.

1/9/24
Approved Date

C. Thompson
Approval Signature

Carville Thompson
Printed Name