



# PROPTIA

## NEW GATE ACCESS SYSTEM

### GRF VISION AND MISSION

#### OUR VISION

Our vision is to empower the community through advanced security and convenience, as we introduce and implement a new era of the gate access system.

#### OUR MISSION

We are dedicated to enhancing security, streamlining access, and elevating the quality of life for LW residents. Through meticulous planning, technological excellence, and community engagement, we strive to create an environment where everyone feels secure and enjoys a harmonious living experience.

### THE POSITIVE IMPACT

#### 1. ENHANCED SECURITY

The new system allows residents to restrict and control authorized entries and keep community safe.

#### 2. IMPROVED SAFETY

A gated access system creates a safer environment by regulating traffic flow within the community.

#### 3. CONVENIENCE FOR RESIDENTS

Reduced amount of time residents spend waiting while entering and leaving the community.

#### 4. VISITOR MANAGEMENT

Convenience of monitoring and granting the access through Proptia portal.

#### 5. POTENTIAL INCREASE IN PROPERTY VALUE

The presence of a robust gate access system can potentially increase property values, and attract future homebuyers and renters who prioritize safety and security.

### REGISTERING GUESTS AND GRANTING VISITOR ACCESS

#### DESKTOP OR MOBILE APP

Residents can register and manage their vendors and guests through a desktop portal or Proptia mobile app available for download from Apple App Store or Google Play.



#### CALL SECURITY

(562) 594-4754

### PROPTIA PASS TYPES

#### PERMANENT GUEST PASS

Residents can select up to four people as permanent guests, who will be issued a paper pass by Security.

#### TEMPORARY GUEST PASS

Residents can request (from Security) a one-day guest pass for people who are not on their permanent guest list.

#### VENDOR PASS

This is a temporary one-day paper pass issued by Security to vendors and service providers.

### RFID TAG (Radio Frequency Identification)

A vehicle RFID tag is an electronic sticker that is placed on a headlamp and used to gain access to the community's gated vehicle entrance. An RFID-powered sensor will wirelessly read these stickers, verify the driver's identity, and grant access.

### PROPTIA PORTAL ASSISTANCE

#### UPCOMING USER TRAINING EVENTS

When: Wednesday, Jan. 17.

Time: PowerPoint presentation, 10 a.m.

Where: Clubhouse 4.

When: Thursday, Jan. 18.

Time: One hour training sessions between 10 a.m.-2 p.m.

Where: Clubhouse 3 Learning Center (near the Sewing Room).

#### CONTACT GRF CUSTOMER CARE

(562) 431-6586, ext. 0.

#### VISIT US ONLINE

[www.lwsb.com](http://www.lwsb.com)

