



MEMBER SERVICES COMMITTEE MINUTES

February 13, 2024

The meeting of the Member Services Committee was held on Tuesday, February 13, 2024, and was called to order at 10:00 a.m. by Chair Nugent in Conference Room A and via Zoom.com, followed by the Pledge of Allegiance.

Present: Carole Damoci
Maureen Habel
Marla Hamblin

Edward Jablonski
Susan Jacquelin
Teri Nugent – Chair
Camille Thompson

Absent: Susan Hopewell

Staff and Guests: Marsha Gerber, GRF President Via Zoom
Jessica Sedgwick, Executive Director
Jesse Cripps, Recreation Director
Kathy Thayer, Recreation Manager
Emma Hurtado, Executive Assistant
Lee Melody, GRF Representative Mutual Fourteen left at 10:49am
One Shareholders/Members

CHAIR'S ANNOUNCEMENTS

Chair Nugent greeted and welcomed everyone to the Member Services Committee meeting and introduced Foundation members, guests, and staff. Chair Nugent introduced guests and staff—GRF President Marsha Gerber, Executive Director Jessica Sedgwick, Recreation Director Jesse Cripps, Recreation Manager Kathy Thayer, and Executive Assistant Emma Hurtado.

APPROVAL OF MINUTES

The minutes of the January 9, 2024 Member Services Committee meeting was approved as amended.

SHAREHOLDER/MEMBER COMMENTS

No Shareholders/Members commented at the time of the meeting.

CORRESPONDENCE

The Committee reviewed correspondence as presented.

CONSENT CALENDAR

Motion: To recommend the GRF Board rescind 70-1448-1, COVID-19 Emergency Operational Rule; 70-1448-3, Golf Course, Phase One Emergency Operational Procedures; 70-1448-3A, Veterans Plaza, Phase One Emergency Operational Procedures; 70-1448-3B, Mission Park Multi-Use Court, Phase One Emergency Operational Procedures; 70-1448-3C, Mission Park Phase Two, Emergency Operational Procedures; 70-1448-3D, Amphitheater Phase One, Emergency Operational Procedures; 70-1448-3E, Pool and Spa Phase One, Emergency Operational Procedures; 70-1448-3F, Fitness Center Phase one, Emergency Operational Procedures; 70-1448-3G, Friends of the Library Phase One, Emergency Operational Procedures; 70-1448-3H, Library Phase One, Emergency Operational Procedures; 70-1448-3J, Clubhouse One and Clubhouse Two Poolrooms, Emergency Operational Procedures; 70-1448-3K, Clubhouse One and Clubhouse Two Woodshops, Emergency Operational Procedures; 70-1448-3L, Clubhouse Three Sewing Room, Emergency Operational Procedures; 70-1448-3M, Art Room, Emergency Operational Procedures; 70-1448-3N, Ceramics Room, Emergency Operational Procedures; 70-1448-3O, Lapidary Room, Emergency Operational Procedures; 70-1448-3P, Veterans Plaza Phase Two, Emergency Operational Procedures; and 70-1448-3R, Mission Park Phase Two, Emergency Operational Procedures.

First: Camille Thompson
Second: Susan Jacquelin

The motion was carried unanimously by the Committee Members present.

SUPPLEMENTARY STAFF REPORTS

The Recreation Director and Executive Director presented the Supplementary Staff Reports included in the meeting packet.

GENERAL

Pool Hours

Chair Nugent reported information is still being collected.

GRF Recreation 2024 Community Entertainment Schedule

The Recreation Director reported on the GRF Recreation 2024 Community Entertainment Schedule.

SeniorTalk

The Committee had a general consensus to not move forward with SeniorTalk. No further action taken.

Ambassadors

The Committee had a general consensus to move forward with the Ambassadors program. More information to be provided in the next scheduled meeting.

CAPITAL FUNDING

Clubhouse 2 Flex Space

The Committee consented to approving painting, flooring, window tinting, asbestos abatement, checking that the sprinkler system is functioning properly, and that a sink be installed in Clubhouse 2 Flex Space and that it be sent to the Facilities Committee.

RESERVE FUNDING – N/A

OPERATING FUNDING – N/A

STRATEGIC INITIATIVES

Guest Passes for Golf and Pool

The Executive Director reported that no information has been received yet. Further information to be provided in the next scheduled meeting.

Off-Site Regular Bus Service – Shopper Shuttle – Trader Joes

The Executive Director reported that no information has been received yet. Further information to be provided in the next scheduled meeting.

Budget Discussion

Chair Nugent reported on the Budget Discussion. No further action.

GOVERNING DOCUMENTS

Amend 70-1447-1 – Community Gardens Rules

Motion: To recommend the Board approve 70-1447-1, Community Gardens Rules, as amended.

First: Carole Damoci

Second: Camille Thompson

The motion was carried unanimously by the Committee Members present.

Amend 30-1000-3 – Member Services Committee Charter

Motion: To recommend the Board approve 30-1000-3, Member Services Committee Charter.

First: Carole Damoci

Second: Camille Thompson

The motion was carried with one (1) abstention (Jablonski) and six (6) yes votes (Damoci, Habel, Hamblin, Jacquelin, Nugent, & C. Thompson).

FUTURE AGENDA ITEMS

- a. Flea Market
- b. RV Parking Discussion
- c. Clubhouse 5 Restroom
- d. Pool Hours
- e. Ambassadors
- f. Guest Passes for Golf
- g. Off-Site Regular Service – Shopper Shuttle – Trader Joes

NEXT MEETING

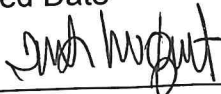
Tuesday, March 12, 2024, in Conference Room A/Zoom.

ADJOURNMENT

Chair Nugent adjourned the meeting at 12:07 p.m.

03 12 2024

Approved Date



Approval Signature

TERRI L. NUGENT

Printed Name