



MEMBER SERVICES COMMITTEE MINUTES

March 12, 2024

The meeting of the Member Services Committee was held on Tuesday, March 12, 2024, and was called to order at 10:00 a.m. by Chair Nugent in Conference Room A and via Zoom.com, followed by the Pledge of Allegiance.

Present: Carole Damoci
Maureen Habel
Marla Hamblin
Susan Hopewell

Teri Nugent – Chair
Camille Thompson

Absent: Edward Jablonski
Susan Jacquelin

Staff and Guests: Marsha Gerber, GRF President
Jessica Sedgwick, Executive Director
Jesse Cripps, Recreation Director
Kathy Thayer, Recreation Manager
Tommy Fileto, Recreation Manager via Zoom
Emma Hurtado, Executive Assistant
Lee Melody, GRF Representative Mutual Fourteen
Nick Massetti, GRF Representative Mutual Seventeen
Nine Shareholders/Members

CHAIR'S ANNOUNCEMENTS

Chair Nugent greeted and welcomed everyone to the Member Services Committee meeting and introduced Foundation members, guests, and staff. Chair Nugent introduced guests and staff—GRF President Marsha Gerber, Executive Director Jessica Sedgwick, Recreation Director Jesse Cripps, Recreation Manager Kathy Thayer, Recreation Manager Tommy Fileto, and Executive Assistant Emma Hurtado.

APPROVAL OF MINUTES

The minutes of the February 13, 2024 Member Services Committee meeting was approved as presented.

SHAREHOLDER/MEMBER COMMENTS

Four Shareholders/Members commented at the time of the meeting.

CORRESPONDENCE

The Committee reviewed correspondence as presented.

SUPPLEMENTARY STAFF REPORTS

The Recreation Director and Recreation Manager presented the Supplementary Staff Reports included in the meeting packet.

GENERAL

Flea Market

Chair Nugent requested that Golden Age Foundation, Rolling Thunder, the American Legion, and the Filipino American Association of LW be contacted for assistance in sponsoring the kitchen.

Clubhouse 5 Restroom

Chair Nugent reported that the Clubhouse 5 Restroom has been opened.

CAPITAL FUNDING

CH3 Room 9 Kitchen Acoustics

The Recreation Director reported on CH3 Room 9 Kitchen Acoustics.

There was a general consensus to send this item to the Facilities Committee for cost information.

RESERVE FUNDING – N/A

OPERATING FUNDING – N/A

STRATEGIC INITIATIVES

Guest Passes for Golf

There was a general consensus to hold off on Guest Passes for Golf.

Off-Site Regular Bus Service – Shopper Shuttle – Trader Joes

There was a general consensus to hold off on Off-Site Regular Bus Services – Shopper Shuttle.

Revenue Ideas

Chair Nugent requested the committee members come up with Revenue Ideas to be presented in the next scheduled meeting.

GOVERNING DOCUMENTS

Amend 70-1447-1 – Community Gardens Rules

Motion: To send 70-1447-1, Community Gardens Rules to the GRF Board as amended.

First: Camille Thompson

Second: Susan Hopewell

The motion was carried with one (1) no vote (Hamblin) and five (5) yes votes (Damoci, Habel, Hopewell, Nugent, & C. Thompson).

Motion: To recommend the Administration Committee set the fee for the Community Gardens to one \$125 per garden per year.

First: Carole Damoci

Second: Susan Hopewell

The motion was carried with one (1) no vote (Hamblin) and five (5) yes votes (Damoci, Habel, Hopewell, Nugent, & C. Thompson).

Rescind 37-1487-1 – Recreational Vehicle Lot (RVL) – Rules and Regulations

Motion: To recommend the GRF Board rescind policy 70-1487-1, Recreational Vehicle Lot (RVL), Rules & Regulations.

First: Camille Thompson

Second: Maureen Habel

The motion was carried unanimously by the members present.

Review 70-1487-1B, Recreational Vehicle Lot (RVL) – Rules and Regulations

There was a general consensus to bring 70-1487-1B, Recreational Vehicle Lot (RVL) – Rules and Regulations to the next scheduled meeting.

Review 70-1487-6, RV Lot Lease Agreement

There was a general consensus to bring 70-1487-6, Recreational Vehicle Lot Lease Agreement to a future meeting.

Rescind 37-1487.02-1, Recreational Vehicle Lot (RVL) – Vehicle Maintenance

There was a general consensus to bring 37-148.02-1, Recreational Vehicle Lot (RVL) – Vehicle Maintenance to the next scheduled meeting.

Amend 37-1429.01-1, Golf Course Regulations

Motion: To recommend the GRF Board approve the changes to policy 37-1429.01-1, Golf Course Regulations, renaming it 37-1429-1, Golf Course Rules and Regulations as amended.

First: Susan Hopewell

Second: Camille Thompson

The motion was carried with one (1) abstention (Hamblin) and five (5) yes votes (Damoci, Habel, Hopewell, Nugent, & C. Thompson).

Rescind 37-1429.02-1, Golf Course Rules

Motion: To recommend the GRF Board rescind policy 37,1429.02-1, Golf Course Rules.

First: Susan Hopewell

Second: Camille Thompson

The motion was carried with one (1) abstention (Hamblin) and five (5) yes votes (Damoci, Habel, Hopewell, Nugent, & C. Thompson).

Amend 70-1406-1, Limitation on Use of Trust Property – Rules

Motion: To recommend the GRF Board amend policy 70-1406-1, Limitations on Use of Trust Property – Rules, updating its name to 37-1406-1, Limitations on Use of trust Property as amended.

First: Susan Hopewell

Second: Maureen Habel

The motion was carried unanimously by the members present.

Review 35-1023-1, GRF Pet Ownership Rules

Director Hamblin stepped out of the meeting at 11:53am.

Motion: To update policy 35-1023-1, GRF Pet Ownership Rules, to include minor language changes, and request the GRF Board be informed of the policy's review.

First: Susan Hopewell

Second: Camille Thompson

The motion was carried unanimously by the members present (Damoci, Habel, Hopewell, Nugent & C. Thompson).

Review 37-1203-1, Membership of Clubs

Motion: To update policy 37-1203-1, Membership of Clubs, to include minor language changes, and request the GRF Board be informed of the policy's review.

First: Susan Hopewell

Second: Maureen Habel

The motion was carried unanimously by the members present (Damoci, Habel, Hopewell, Nugent & C. Thompson).

Review 37-1403-1 Commercial Use of Facilities

Director Hamblin returned at 11:56am.

Motion: To update policy 37-1403-1, Commercial Use of Facilities, to include minor language changes, and request the GRF Board be informed of the policy's review.

First: Susan Hopewell

Second: Maureen Habel

The motion was carried with one (1) abstention (Hamblin) and five (5) yes votes (Damoci, Habel, Hopewell, Nugent, & C. Thompson).

FUTURE AGENDA ITEMS

- a. Flea Market
- b. NOCE Class – LW 101
- c. Revenue Ideas
- d. Review 70-1487-1B, Recreational Vehicle Lot (RVL) – Rules & Regulations
- e. Review 70-1487-6, RV Lot Lease Agreement
- f. Rescind 37-1487.02-1, Recreational Vehicle Lot (RVL) – Vehicle Maintenance

NEXT MEETING

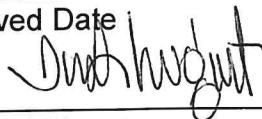
Tuesday, April 9, 2024, in Conference Room A/Zoom.

ADJOURNMENT

Chair Nugent adjourned the meeting at 11:58 a.m.

04 09 2024

Approved Date



Approval Signature

TERY L NUGENT

Printed Name