



MEMBER SERVICES COMMITTEE MINUTES

April 9, 2024

The meeting of the Member Services Committee was held on Tuesday, April 9, 2024, and was called to order at 10:00 a.m. by Chair Nugent in Conference Room A and via Zoom.com, followed by the Pledge of Allegiance.

Present: Carole Damoci
Maureen Habel
Marla Hamblin
Susan Hopewell
Edward Jablonski
Susan Jacquelin
Teri Nugent – Chair
Camille Thompson

Absent:

Staff and Guests: Marsha Gerber, GRF President
Jessica Sedgwick, Executive Director
Acacia Young, Sr. Director of Operations via Zoom
Jesse Cripps, Recreation Director
Kathy Thayer, Recreation Manager
Tommy Fileto, Recreation Manager via Zoom left 10:31pm
Emma Hurtado, Executive Assistant
Nick Massetti, GRF Representative Mutual Seventeen
Eleven Shareholders/Members

CHAIR'S ANNOUNCEMENTS

Chair Nugent greeted and welcomed everyone to the Member Services Committee meeting and introduced Foundation members, guests, and staff. Chair Nugent introduced guests and staff—GRF President Marsha Gerber, Executive Director Jessica Sedgwick, Sr. Director of Operations Acacia Young, Recreation Director Jesse Cripps, Recreation Manager Kathy Thayer, Recreation Manager Tommy Fileto, GRF Representative Mutual Seventeen Nick Massetti, and Executive Assistant Emma Hurtado.

APPROVAL OF MINUTES

The minutes of the March 12, 2024 Member Services Committee meeting was approved as presented.

SHAREHOLDER/MEMBER COMMENTS

Seven Shareholders/Members commented at the time of the meeting.

CORRESPONDENCE

The Committee reviewed correspondence as presented.

SUPPLEMENTARY STAFF REPORTS

The Recreation Director and Executive Director presented the Supplementary Staff Reports included in the meeting packet.

GENERAL

Flea Market

Chair Nugent reported information on the Flea Market. No further action needed.

LW 101 Class

Director C. Thompson reported on LW 101 Class. There was a general consensus to discuss this item in a later meeting.

Commendation Plaque

Motion: To purchase a plaque in honor of Terry Otte’s service to the community not to exceed \$80.00, plus a 10% contingency, and forward the request to the Board for final approval.

First: Susan Hopewell
Second: Susan Jacquelin

The motion was carried with one (1) no vote (Hamblin) and seven (7) yes votes (Damoci, Habel, Hopewell, Jablonski, Jacquelin, Nugent, & C. Thompson).

CAPITAL FUNDING

CH2 Flex Space

There was a general consensus to gather more information and bring this item back in the next scheduled meeting.

Bistro Tables

Motion: To recommend the Board approve the purchase of two 30” bistro tables and a total of four dining chairs from Leisure Creations for a total not to exceed \$2,748.52, Capital Funding.

First: Camille Thompson
Second: Carole Damoci

The motion failed with one (1) yes vote (C. Thompson) and seven (7) no votes (Damoci, Habel, Hamblin, Hopewell, Jablonski, Jacquelin, & Nugent)

RESERVE FUNDING – N/A

OPERATING FUNDING – N/A

STRATEGIC INITIATIVES

Revenue Ideas

Chair Nugent requested directors submit any ideas.

Copy Center

The Executive Director reported on the Copy Center.

Café

The Executive Director reported on the Café.

Transportation

Motion: To request the Executive Director request an RFP to vendors of micro-transit services to provide point-to-point transit services within Leisure World Seal Beach and the Seal Beach Village Shopping Center.

First: Camille Thompson
Second: Carole Damoci

The motion was carried unanimously.

GOVERNING DOCUMENTS

Amend 70-1487-1B Recreational Vehicle Lot (RVL) – Rules and Regulations

Motion: To recommend the Board approve the amended changes to policy 70-1487-1B, Recreational Vehicle Lot (RVL) – Rules and Regulations, renumbering it as 37-1487-1.

First: Carole Damoci
Second: Susan Hopewell

The motion was carried unanimously.

Rescind 37-1487.02-1 Recreational Vehicle Lot (RVL) – Vehicle Maintenance

Motion: To rescind policy 37-1487.02-1, Recreational Vehicle Lot (RVL) – Vehicle Maintenance.

First: Susan Hopewell
Second: Carole Damoci

The motion was carried unanimously.

Review 70-1487-6 RV Lot Lease Agreement

Motion: To send the RV Lot Lease Agreement to the attorney for review and to include lines after the space in the terms of rates.

First: Carole Damoci
Second: Susan Hopewell

The motion was carried with one (1) abstention (Hamblin) and seven (7) yes votes (Damoci, Habel, Hopewell, Jablonski, Jacquelin, Nugent, & C. Thompson).

Review 37-1412.02-1 Smoking Prohibition

Motion: To amend 37-1412.02-1, Smoking Prohibition, renumbering it as 37-1412-1.

First: Carole Damoci
Second: Maureen Habel

The motion was carried unanimously.

Rescind 37-1449-1 California COVID Action Levels

Motion: To recommend that the GRF Board rescind policy 37-1449-1, California COVID Action Levels.

First: Susan Hopewell
Second: Carole Damoci

The motion was carried unanimously.

FUTURE AGENDA ITEMS

- a. LW 101 Class
- b. CH2 Flex Space

- c. Revenue Ideas
- d. Transportation
- e. Plaque Policy

NEXT MEETING

Tuesday, May 14, 2024, in Conference Room A/Zoom.

ADJOURNMENT

Chair Nugent adjourned the meeting at 11:43 p.m.

Approved Date

Approval Signature

Printed Name

